

Encompass Dance operates a fee paying structure for all classes. All fees must be paid in full on the 1st of each month by standing order or bank transfer. You will receive an invoice a week before your payment is due.

On completion of your free trial class, if you wish to continue with classes, you will be invoiced for the remaining weeks in that month. After that you will be invoiced monthly dependent on the number of weeks in each month.



# **Trial Classes**

Trial classes are free of charge, they are limited to one class, although each student can trial more than one dance style to find which they would like to continue with.



If the class is currently full, you will be added to a waiting list. As soon as space becomes available, we will contact you to arrange your trial class.

Following your trial, you or your child have 7 days before the next lesson to decide if you would like to enroll as a student. Please let us know either way by enrolling on Class Manager.

#### Payments

We ask that all fees are paid by bank transfer or standing order. Classes are invoiced monthly and payment is due on the 1st of the month.

Late payments for class fees will incur a £2 late fee for each additional week they are unpaid. This ensures that we can cover the running costs of the Dance School and pay our staff on time. We ask that class fees are paid upfront to ensure the place is saved for your child.

Name on Account: Encompass Dance Academy LTD

Account Number: 40170681 Sort Code: 82-19-74

### Absences

Any absences due to illness, holiday or other reasons will not be refunded. We recommend 100% attendance in order to gain the maximum benefit from the dance training.

If you/your child are going to be absent from a class, please inform the school prior to the lesson via email missolivia@encompassdance.co.uk or text 07979 394150

# Refunds

Please be aware if your child is unable to attend one of their classes **we are unable to refund** this as the class is still running and their place is still being held.

# Leaving

Goodbyes are sad but we acknowledge that not all dance skills are enjoyable for everyone and circumstances change.

Should you wish to cancel a class or leave Encompass Dance you must inform the school giving at least 2 weeks' notice, during which fees will be applicable. Please email missolivia@encompassdance.co.uk.